## Student Satisfaction Survey

## 2020-2021

The Student Satisfaction Survey for the academic year 2020-2021 was carried out by the IQAC to assess the students' educational experience, services and facilities in the Institution.
$>$ Educational Experience - Academic Learning
$>$ Attainment of Learning Objectives
$>$ Services and Facilities
$>$ Student Life Experience
In all, 916 students from all the different programs sent in their responses. The survey was done this year using Google Forms.

Following is the graphical representation of ratings given on the different parameters assessed by the survey.
A. Rate your educational experience on Academic Learning:


Curriculum delivery
916 responses


Academic advising
916 responses


Access to teaching faculty
916 responses


Academic reputation of the Institution
916 responses



Over $75 \%$ of the students have said they are highly satisfied or satisfied with the quality of teaching, curriculum delivery, academic advice provided, access to teaching faculty, academic reputation of the college, availability of technology to enhance learning and the feedback system. The highest satisfaction is seen for the accessibility of faculty.
B. Rate your Learning Objectives:

Teachers' up-to date
916 responses


Learning objectives attained
916 responses


ICT in teaching
916 responses


Practical learning objectives met
916 responses


Teachers' Competency on the topics taught
916 responses


Teachers' communication skills
916 responses


Guidance for learning difficulties
916 responses


Completion and coverage of course.
916 responses


Motivation provided
916 responses



Under attainment of learning objectives, aver $75 \%$ of students have expressed high satisfaction or satisfaction. In fact more than $50 \%$ have expressed high satisfaction in teachers' up-to-date knowledge and competency, communication skills, syllabus completion, motivation, punctuality, clarity in assessment.

## C. Rate the Services and Facilities at the Institution:

Campus
916 responses


Classrooms
916 responses


Lab facilities
916 responses


Library as a Resource Centre
916 responses


Parking
916 responses


Canteen facilities
916 responses



In most of the parameters under services and facilities, most of the students have said they are satisfied or highly satisfied. However, most students are not satisfied with the canteen facilities and this is definitely an area for improvement.

Rate your student life experience in the Institution:

Sports and Recreational facilities
916 responses


Clubs
916 responses


Student Government
916 responses


Campus safety
916 responses



The students feel safe in the campus and are satisfied with the student union, club and extra-curricular activities, sports and recreational facilities.

Overall satisfaction is high in most of the students. However, a small percentage has expressed dissatisfaction and this need to be looked into and addressed in the coming years.


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